

# **IWFM Scotland Region Conference 'The future of facilities management'**

20 November 2025

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SCOTLAND REGION

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# Event programme

**08:00am**

Registration, with breakfast from 08:30am

**09:00am**

Welcome from Sandy McNaughton, IWFM Scotland Region Chair

**09:30am**

Unlock the Future of FM in Scotland's Student Living – David Campbell

**10:00am**

Reactive to Proactive: Redefining FM Through Building Intelligence – Scott Spittal

**10:40am**

Coffee, tea & Exhibition

**11:45am**

Head of Physical Security - NPSA

**12:40pm**

Lunch & Exhibition

**13:50pm**

The Age of Experience: What it means for the future of work – Chris Moriarty

**14:20pm**

Interactive Q&A Session led by Workplace Geeks

**15:00pm**

Closing remarks – Sandy McNaughton

**15:15pm**

IWFM Scotland Region AGM

**15:45pm**

Event close

Programme Sponsor:



# Welcome

Welcome to this year's IWFM Scotland Region Conference at Murrayfield Stadium, Edinburgh. We're delighted to once again bring together professionals from across Scotland and beyond to share ideas, celebrate innovation, and explore the future of our industry.

Since our successful return last year, the workplace and facilities management (WFM) sector has continued to evolve at pace. The way we design, manage, and experience workplaces has changed forever. Sustainability, technology, wellbeing, and flexibility now sit firmly at the heart of what we do - shaping how we create environments where people and organisations can truly thrive.

This year's theme, "**The future of facilities management**," builds on that momentum. Throughout the day you'll hear from inspiring speakers, thought leaders, and practitioners who are helping to redefine the role of WFM in supporting both people and place. Expect engaging discussions, practical insights, and opportunities to connect with peers who share your passion for making a positive difference.

We would like to extend our sincere thanks to all our sponsors, exhibitors, speakers, and volunteers for their invaluable support in making today possible. Your contribution is what makes this event such a success.

Enjoy the sessions, take part in the conversations, and make the most of being part of Scotland's leading WFM community event.

**Have a great day - and enjoy the conference!**

*Sandy McNaughton*

## **Sandy McNaughton** **IWFM Scotland Region Chair**



Sandy developed a professional career over the past 30 years in the construction and facilities management services industry and operated a number of key FM service strategies across some of the world's largest blue-chip organisations and global support services providers.

Through innovation and professional approach, he has ensured high levels of customer excellence, continuous improvement and asset integrity/assurance to Real Estate portfolios across EMEA region.

I would like to take this opportunity to introduce the others on the committee and tell you a bit more about them.

# Meet your Committee

## Mark Jenkins

### IWFM Scotland Region Deputy Chair



Mark began his career in engineering and construction before moving into the facilities management sector, where he has built extensive experience across operational delivery, strategy and leadership.

Passionate about promoting collaboration across the profession and committed to supporting IWFM as a trusted consultee and business enabler, helping organisations and professionals work smarter together to deliver better outcomes for people and the built environment.

## Isabel Brown

### IWFM Scotland Region Secretary



Isabel has worked in FM for over 20 years and is pleased to support the development of FM in Scotland through the Scotland Region Committee.

Please contact her if you would like a chat about your role (or your planned role) in FM and how she or the Committee can help.

## Wendy Wallace

### IWFM Scotland Region Committee Treasurer



Wendy has worked in facilities management for her entire career and first joined IWFM (BIFM as was) in 2002, becoming a certified member a few years ago. Wendy's experience of FM encompasses client and supply side within public and private sector organisations.

Having worked exclusively in the North of Scotland, Wendy is particularly well experienced in the challenges around rural service delivery.

# Meet your Committee

## Stephen Curle

### IWFM Scotland Region Committee Member



Stephen has been working in the FM industry for over 20 years, at times from client side, from service provider viewpoint and also as a consultant.

Stephen has also been involved with IWFM for many years, as a past regional Chair, Deputy Chair and many roles in between.

He now focuses on providing interim support to FM organisations throughout the UK.

## Debb Allan

### IWFM Scotland Region Committee Member



Deborah is an accomplished Business Development Director with extensive experience in the facilities management industry. Her technical and commercial expertise enables her to balance strategic business objectives with practical service delivery, ensuring clients receive sustainable and compliant facilities solutions.

Recognised for her collaborative approach and commitment to quality, Deborah continues to champion innovation, compliance, and customer satisfaction across every stage of the facilities lifecycle.

## Roddy McCallum

### IWFM Scotland Region Committee Member



With a distinguished recruitment career spanning more than two decades across the FM, Property, and Estates sectors, Roddy offers exceptional expertise and an in-depth understanding of the market.

His extensive cross-sector experience has enabled him to successfully partner with many of the UK's foremost private sector organisations, as well as leading institutions within Higher and Further Education, the public sector, and the Not-for-Profit and Third sectors nationwide.

Renowned for his strategic insight and results-driven approach, Roddy consistently delivers tailored recruitment solutions that add measurable value and drive organisational success.

# Meet your Committee

## Tony McKee

### IWFM Scotland Region Committee Member



Tony has gained extensive experience over the last 30 years in the construction and FM industry across both hard and soft services. He built a business from a standing start to fifteen million pounds, growing the team from three people to more than one hundred.

Tony is recognised for his leadership, practical insight and commitment to high quality service delivery. He remains an active supporter of professional development within the FM community.

## Steven Roles

### IWFM Scotland Region Committee Member



Steve has been working in client facing FM roles since 2007 and prior to this served in the Military for 24 years.

He has a keen interest in Veterans recruitment into FM and training for those looking to advance their careers in the FM sector.

If you are looking for FM career advice, a Veteran looking to transition into FM or support with FM qualifications please reach out to Steve.

## Jennifer Taylor

### IWFM Scotland Region Committee Member



With over 20 years of experience in consultancy, project management and facilities management, Jennifer has spent most of her career within one of the largest FM companies in the UK.

Jennifer has extensive knowledge of PFI, public sector and private sector contracts, and is known for her ability to lead complex programmes, drive service improvements and support clients with clear, practical and collaborative guidance.

## Billy Cowan

### IWFM Scotland Region Committee Member



From starting out in the electrical services industry, Billy has worked in FM for almost 30 years, as Head of FM and H&S.

He heads up a national team delivering hard and soft services, and is delighted to have recently joined the IWFM Scotland Region Committee and the Catering and Hospitality Special Interest Group (SIG).

# Meet the speakers

This year, the IWFM Scotland Region has once again brought together an exceptional line-up of thought leaders, innovators, and practitioners from across the workplace and facilities management (WFM) community. Together, they represent the very best of our industry - professionals who are driving progress, shaping change, and redefining what excellence in WFM looks like in today's world.

Each of our speakers brings a wealth of experience and perspective, drawn from diverse sectors including workplace strategy, sustainability, technology, and leadership. Through their stories, insights, and practical examples, they will explore how the WFM profession continues to evolve to meet the challenges and opportunities of a rapidly changing built environment.

From the rise of smart and data-driven workplaces to the growing emphasis on wellbeing, climate responsibility, and value creation, our sessions are designed to challenge perceptions and spark new ideas. Expect to be inspired by the innovation and passion that defines our sector and by the people who continue to move it forward.

We are also delighted to welcome **Raymond Murray from Mitie** as our compère for this year's event. Raymond's experience, energy, and industry knowledge will help guide us through the day's sessions, keeping us on track and ensuring a smooth flow from start to finish.

As we look ahead to *The future of facilities management*, this year's speakers will encourage us to think bigger, collaborate more, and reimagine the role of WFM in building sustainable, engaging, and resilient workplaces for generations to come.

## Chris Moriarty Workplace Geeks & Audiem



Chris is co-founder of workplace experience analytics engine, Audiem, and co-host of the Workplace Geeks podcast.

He has been involved in some of the sector's most important conversations about the future of work, the workplace and the facilities profession's role within that. Former Director of Insight at IWFM and UK MD for Leesman, Chris is often asked for his commentary and insight into the latest workplace trends and how organisations can embrace them.

What if we told you that much of what FM will face in the future has already been explored? Chris will take you through a brief evolution of the profession, and what it's forgotten, explore some of the insights from the experts on

the Workplace Geeks podcast and why an evolution of thinking and widening of scope is what holds the key to the profession's role in this new future.

# Meet the Speakers

## David Campbell Lumis Student Living



David is Director of Operations at Lumis Student Living, with over 20 years' experience in Purpose-Built Student Accommodation and real estate operations across the UK and Europe.

A former British Army Sergeant, David combines military-honed leadership with a passion for innovation - driving AI integration, smart building tech and award-winning resident satisfaction.

His strategic expertise has delivered multimillion-pound savings and business turnarounds, earning him recognition as a 2025 Scottish Veterans Awards finalist and a respected voice at industry events like Property Week and The Class Foundation, including being selected as a judge for this year's Class Foundation awards.

## Scott Spittal Perspective Building Consultancy



Scott is an accomplished Chartered Building Surveyor, equipped with a BSc (Hons) Degree in Building Surveying and an MSc Degree in International Project Management.

With his career spanning from a graduate surveyor to becoming an Associate Partner in a prominent firm, Scott's journey led him to establish Perspective. Recognising an opportunity to revolutionise how Clients engage with consultants in the construction industry, he embarked on an adventure to create Perspective Building Consultancy.

Scott's expertise extends to Project Management, where he has successfully overseen numerous prestigious projects for esteemed entities such as the Scottish Government. Noteworthy examples include Scotland House in London and Brussels.

Scott is well-versed in Technical Due Diligence, Building Surveying Inspection Reports, and Planned Preventative Maintenance (PPM), delivering comprehensive solutions for clients.

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