

Transforming heritage buildings: embrace sustainable FM practices

Tuesday 13 May 2025



STRATEGIC LEADERS
FORUM



SUSTAINABILITY
SPECIAL INTEREST
GROUP



RISING FMS
NETWORK



Introduction to today's event

- Health & Safety
- Fire Evacuation Procedure
- Toilets
- Mobile Phones
- Timings for today's event

The Strategic Leaders Forum: Our objectives



Promote the growth of Certified and Fellow members globally.



Advocate for strategic leaders' needs within IWFM.



Enable strategic leaders to network, upskill and pursue CPD.



Integrate feedback into IWFM programmes and develop an assurance framework.



Support IWFM's collaboration with international WFM networks on shared goals.

Get involved – join our Committee

If you're passionate about WFM, thoughtful about what can change for the better and keen to share your learnings, volunteering gives you the chance to make a lasting difference for others in the profession.

By volunteering on our Committee, you will:

- Build a thriving professional community through connection, support, and shared knowledge
- Lead industry innovation and keep members ahead of the curve
- Inspire the next generation and shape the future of workplace and facilities management
- Develop leadership skills while tackling key industry challenges

To find out more, contact communities@iwfm.org.uk



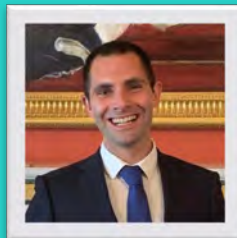
Speakers



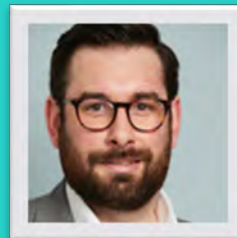
Matt Baker
City of London
Head of Facilities
Management



Sunil Shah
Acclaro Advisory
Director



Chris Oldham
City of London
Senior Policy and
Programme Manager



Nigel Mee
CBRE
Area General Manager



Simon Redfearn
CBRE
ESG Director

Transforming Heritage Buildings

Implementing Sustainable FM

Sunil Shah, Acclaro Advisory

15/05/2025



SFMI: Our Purpose

Established by Acclaro Advisory in 2013, the Sustainable Facilities Management Index (SFMI) empowers the property management sector to build lasting value. Through our trusted assessment framework, expert knowledge and collaborative community, we help you achieve measurable results in decarbonisation, social impact and wellbeing strategies. We do this in a variety of ways:

Drive best practice

The SFMI encourages the adoption of sustainability best practices, industry knowledge and setting higher standards across the FM sector.

Combat greenwashing

By educating the market and benchmarking performance, we help reduce greenwashing and promote genuine sustainability efforts.

Showcase sustainability in FM

We highlight the real, measurable benefits of sustainability for FM organisations, from cost savings to enhanced reputation.

Improve transparency

Our structured roadmap helps organisations clearly define and communicate their sustainability progress, both internally and externally.

Foster open dialogue

By bringing together FM providers and client teams, the SFMI creates a platform for open communication and meaningful collaboration.



Sustainable FM: Criteria

E

- MANAGEMENT SYSTEMS
- ECOLOGY & BIODIVERSITY
- ENERGY
- WATER
- CIRCULAR ECONOMY
- TRANSPORT
- PROJECTS

S

- HEALTH & SAFETY
- EMPLOYMENT
- SUSTAINABLE COMMUNITIES
- STAKEHOLDER ENGAGEMENT
- SUPPLY CHAIN MANAGEMENT
- WELLBEING
- EMPLOYEE DEVELOPMENT

G

- RISK MANAGEMENT
- BOARD COMMITMENT
- SUSTAINABILITY FRAMEWORKS
- DISCLOSURE
- FINANCIAL
- COMPLIANCE
- CONTRACTS
- DIVERSITY & INCLUSION
- COLLABORATION



Key themes

The SFMI has identified critical sustainability priorities that FM providers must integrate across their strategy, operations, and value chain to stay ahead in a changing market.

Our partners are already making significant progress, embedding sustainability into their management structures and decision-making. These initiatives are not only enhancing internal efficiencies but also creating new revenue opportunities and strengthening market positioning.

By aligning with these key sustainability areas, FM providers can drive long-term business value while leading the industry towards a more sustainable future.

DECARBONISATION



WELLBEING

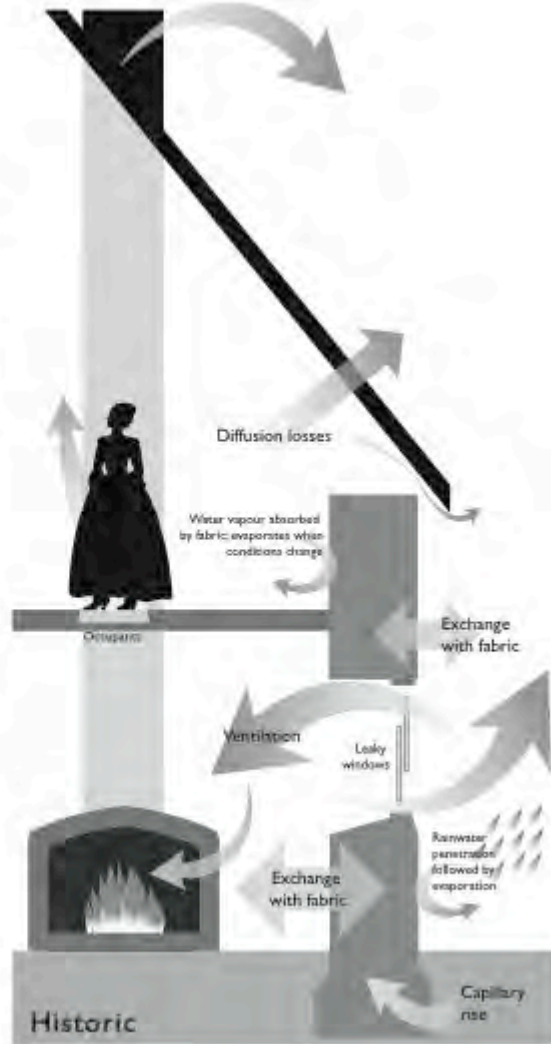
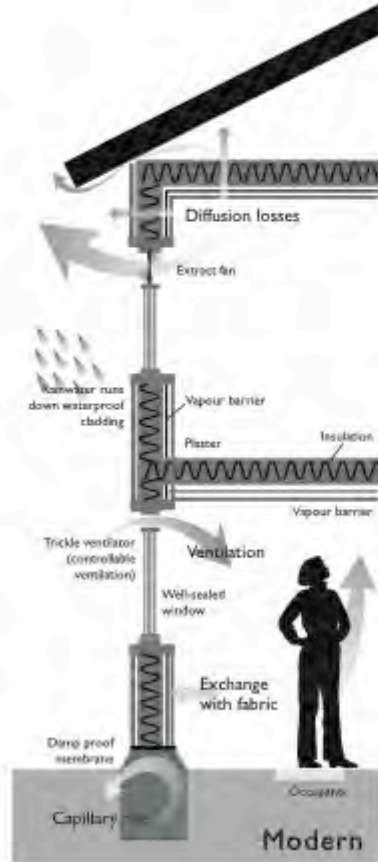


SOCIAL VALUE



RISKS & OPPORTUNITIES





Most historic buildings need to breathe
Refurbishments need to understand:

- large scale – the performance of the whole building must be holistically assessed with regard to heating, ventilation, insulation and energy efficiency
- medium scale – moisture barriers, relative humidity
- smaller scale – thermal bridging, material compatibility.



Climate Change Impacts on Heritage Buildings

Various documents been prepared by Historic England to provide guidance and advice to applicants and decision makers....



Historic England

Adapting Historic Buildings
for Energy and Carbon
Efficiency

Historic England Advice Note 18 (HEAN 18)



Increasing Temperatures

- Overheating
- Fabric deterioration
- Shading

Increasing Humidity

- Condensation and deterioration
- Mould growth

Increased Precipitation

- Flooding and standing water
- Physical and chemical deterioration of fabric

More storm events

- Cumulative storm events
- Damage to fabric and roof areas

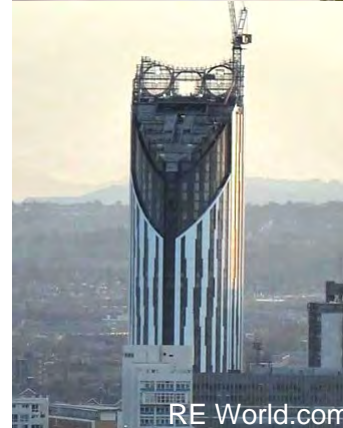


The Oxymoron

Draughty old buildings, with
untouchable façades...



Sleek and
Modern Green
Bling



Case Study – MoJ, Marylebone



Technologies included

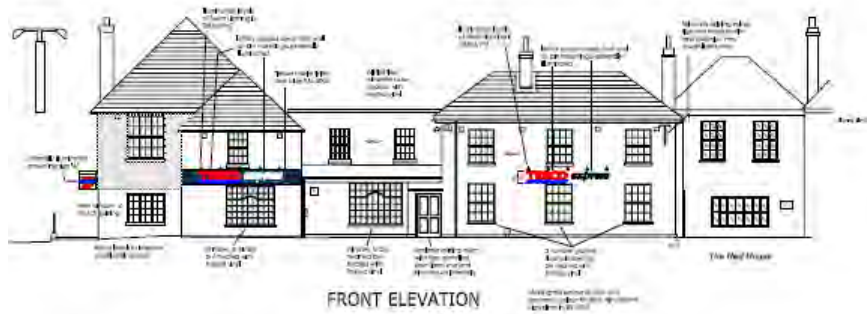
- Solar water heating
- Ground source heating
- Ground source cooling
- Rainwater harvesting



- Other measures
 - High performance glazing
 - Thermal mass
 - Shading
 - Air permeability rates



Case Study – Tesco Express



- Signage Issues
- Character preservation
- Energy efficiency
- Emissions
- Materials
- Refrigeration
- Water consumption
- Recycling
- Travel



Summary

1. Important to understand and promote the energy saving credentials of historic assets.
2. Wherever possible early discussions should be completed between all parties.
3. Substantial advice available.
4. Conservation appreciation





The Sustainable Facilities Management Index exists to drive ESG leadership in the FM sector through a partnership programme built on research, assessments, strategic solutions and collaboration. Through sharing the expertise and insights developed through its projects, it challenges the sector to embrace best practice and drive innovation that can empower the sector to raise standards in sustainable FM.

Find out more: www.acclaro-advisory.com/sfmi

Get in touch: [Website contact form](#)

Email: info@acclaro-advisory.com

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Chris Oldham, City of London Corporation



**SKILLS FOR A
SUSTAINABLE
SKYLINE**

Skills for a Sustainable Skyline Taskforce's **Skyline Skills Hub**

13 May 2025

Who are we?

- The new **'Skyline Skills Hub'** was created by the Skills for a Sustainable Skyline Taskforce.
- **The Skills for a Sustainable Skyline Taskforce aims to address green skills and workforce diversity gaps for Central London's commercial built environment.** The Taskforce has a membership of over 350 firms from across the built environment, who have all volunteered their pro bono expertise to drive change in the green real estate skills space.
- The Skyline Taskforce is **currently raising awareness of the new Skyline Skills Hub** so that it achieves its aim of **increasing green training and diverse new entrants** into the sector.
- Although the Skyline Skills Hub is focused on London's commercial sector, **much of the Hub's content is also relevant to other UK cities** and the **domestic built environment**.



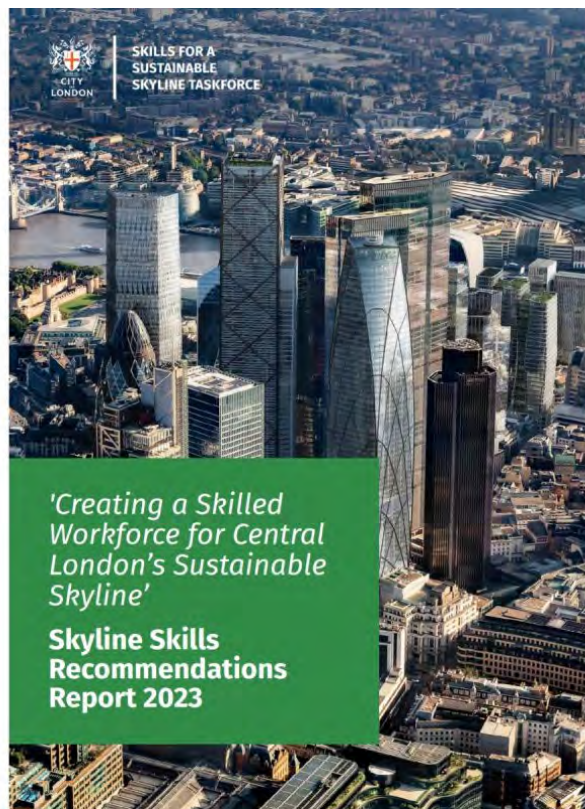
About the Skills for a Sustainable Skyline Taskforce

- The **Skills for a Sustainable Skyline Taskforce** was launched in 2022 by the City of London Corporation to bring leaders from across the industry together to **collectively identify and address the green skills gaps throughout Central London's commercial built environment**.
- The Taskforce's aim is to **better understand the barriers** in attracting the diverse workforce the sector requires and **find solutions** to help promote the **green reskilling and upskilling** of existing workers, whilst **raising awareness of green careers amongst Londoners**, particularly those from underrepresented demographic backgrounds.

About the Skills for a Sustainable Skyline Taskforce

- The Taskforce is supported **by over 350 leaders from across the commercial built environment**, including representation from local authorities, GLA, central Government, employers, industry bodies and training providers.
- Taskforce members feel strongly that **the growing skills gaps in 'green jobs' is one of the biggest business challenges that they currently face**. The wider industry agrees, with **44%** of respondents in a Taskforce survey saying **the built environment lacks skilled workers** to achieve net zero targets.

Skyline Skills Recommendations Report



Skyline Skills Recommendations Report

Figure 1: EPC profile of commercial properties across the 12 boroughs

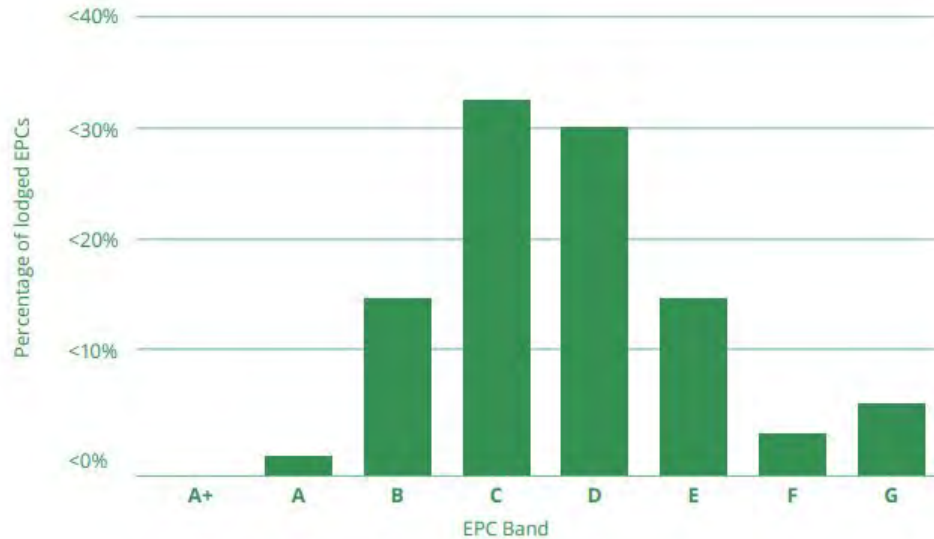


Figure 1: EPC profile of commercial properties across the 12 boroughs

Figure 2: Estimated low carbon skill need for the 12 boroughs: person-years

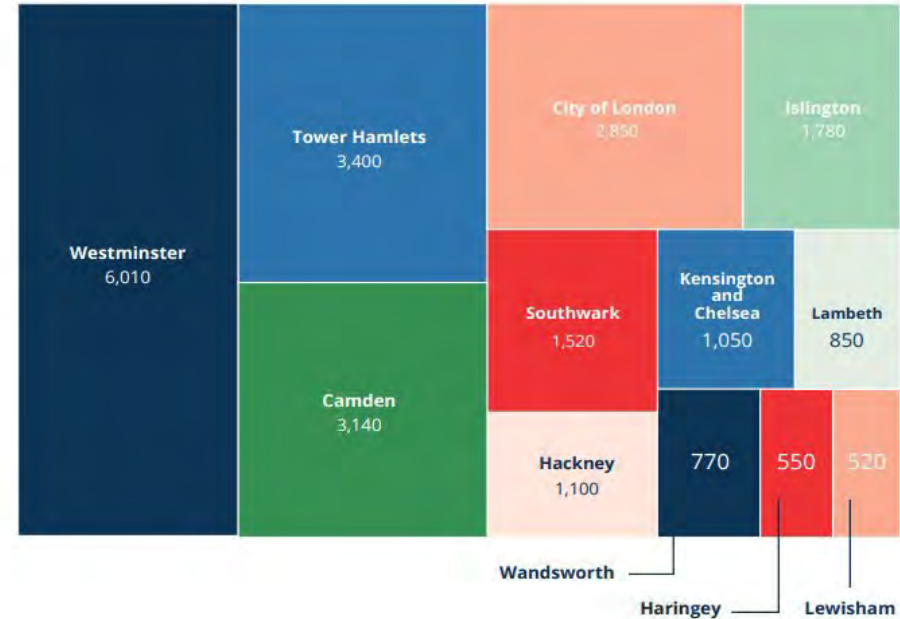


Figure 2: Estimated low carbon skill need for the 12 boroughs: person-years

Skyline Skills Recommendations Report

High Level Recommendations



The Planning Pipeline

Recommendation 1: Create an easily accessible way to collect and share data on upcoming developments and retrofit activities within Central London so that the sector can better quantify workforce skills shortages needed to undertake the work. This platform could build on the Greater London Authority's existing platform: the Planning London Datahub.



Industry Accountability

Recommendation 2: The sector should have senior-level accountability for sustainability and skills training. Organisations should also develop targeted strategies to encourage sustainable design and retrofit as well as to work with clients and tenants to efficiently run in-use operations.



Training and Apprenticeships

Recommendation 3: Develop sustainability training, apprenticeships, and upskilling courses for emerging job roles by actively engaging and collaborating with IfATE and training providers.



Policies for a Skilled Workforce

Recommendation 4: Work with government to set more ambitious green skills legislation for the built environment. This can include exploring ways to reform Section 106 policies, playing an active role in shaping the Procurement Bill (currently being reviewed by Parliament), and reforming the Apprenticeship Levy.



Diversity and Culture

Recommendation 5: Invest in attracting diverse candidates to a wider spectrum of sustainable roles across the built environment. Achieving this will involve collecting diversity data, setting targets and strategies, and taking action to reform organisational cultures so that they are fair and inclusive.



Promotion and Engagement

Recommendation 6: Engage with schools and colleges as well as generate positive PR to better promote the sector's role in addressing climate change and its wide-ranging career pathways.

What is the Skyline Skills Hub?

The Skyline Skills Hub is a new, **free website showcasing and signposting to best practice for green skills** across Central London's commercial built environment.

This includes:

- **Showcasing and signposting to best practice** across London in green upskilling, reskilling and attraction of diverse new entrants
- **Interactive content, including videos and a careers and upskilling guide to encourage disadvantaged and underrepresented groups** to pursue a career in the sustainable built environment in Central London.
- **Key messages** to amplify on green skills, which has come from the Skyline Taskforce's research and consultations with industry over the past two years.

The Hub is designed **to raise awareness of the good jobs in the sector, encourage new entrants, and promote green upskilling and reskilling**. It poses a **compelling argument for addressing the green skills gap** through investing in the workforce.

What is the Skyline Skills Hub?

The Skyline Skills Hub's **main target audiences** are:

1. **Employers**; building clients, developers and contractors
2. **Workforce**; SMEs and sole traders etc
3. **New Entrants**; young people, parents/teachers and experienced hires from other sectors
4. **Policy Makers**; local authorities, Government departments, training providers etc

The **Hub's delivery**:

- o The Hub will be **actively promoted** to its target audiences **throughout 2025**, and maintained and **updated post-2025 by** industry experts.
- o The **main ask** on industry is that **organisations use their internal and external events, meetings and social media activity** to showcase the value of the new Hub and encourage the four target audience to start using it.

What is the Skyline Skills Hub?

Join us as we build a greener, more sustainable London together!

The Skyline Skills Hub is aimed at the four groups of people who we believe have the biggest role to play in using their skills to green the built environment.



Employers

For business leaders, building owners, and SMEs interested in integrating green practices into their operations.

[View more](#)



Workforce

For employees, career changers, job seekers, and sole traders looking to develop green skills and pursue sustainable careers.

[View more](#)



New Entrants

For career switchers, young Londoners, career advisers, teachers, and parents who are guiding the next generation towards careers.

[View more](#)



Policymakers

For local authorities, government departments, philanthropic organisations, and training providers shaping sustainable policies.

[View more](#)

Why does the built environment need people like you?



Research from Kingfisher plc, owner of B&Q and Screwfix, found that over half of the tradespeople surveyed had seen an increase in requests for green jobs.



Between 2022 and 2023, the share of green talent in the workforce grew by a median of 12%, while the share of job postings requiring green skills grew 22.7%.



Around a quarter (27%) of working adults in Great Britain reported in May 2023 that they would describe any part of their job as a "green job", while around 1 in 20 (4%) reported that all or most of their job relates to "green" activities.

Testimonials

Dr Bola Abisogun OBE, Founder & CEO, Digital Twin Skills Academy

"Positive" social change and everything we do is founded in promoting greater equity, diversity, and inclusion, for all".

[View more](#)



[View all testimonials](#)

What is the Skyline Skills Hub?

General resources

What does **best practice and existing opportunities** look like for green skills across Central London's commercial built environment?

Whether you're an experienced professional in the built environment, a school leaver, a career switcher or a guardian of a young person looking for a potential career, organisations across the sector are already running a huge range of green skills programmes and initiatives.

You can find a tailored selection of best practice resources and existing opportunities in each section of the Hub.

Why focus on green built environment skills?

Drive Business Growth with a Green Skilled Workforce

Central London's built environment sector is a major driver of the UK's sustainability ambitions. Buildings are responsible for nearly 40% of global greenhouse gas emissions and 76% of emissions in London alone. Building retrofit is critical to our decarbonisation agenda, with 95% of emissions from the built environment over the next 30 years expected to come from existing buildings. Embracing sustainability not only makes sound business sense for the future but also brings significant advantages today.

The need for skilled workers is urgent; to achieve sustainability goals, an estimated 26,000 additional built environment workers will be needed in Greater London by 2026. However, the current workforce is neither sufficiently skilled nor expanding quickly enough to meet this demand. As an industry leader, your role in preparing your workforce for sustainability is crucial.

This section provides insights and guidance on actively upskilling and reskilling your teams, and adopting a collaborative approach to training and recruitment. **The time for action on green skills is now – and London needs sustainability leaders like you to play your crucial part.**



The Way

9-month paid
ship focusing on
represented
in the built
onment,
ding hands-on
ng in
lecture

[View more](#)



City and Guilds – Green Skills and Sustainability

Highlighting the
benefits of green skills
training programmes
and initiatives

[View more](#)



26,000

Over 26,000
extra
construction
workers are
needed in
Greater London
by 2026.



100,000

The UK is
anticipating that
over 100,000
people will need to
be recruited and
upskilled to carry
out the work
required.



76%

In London,
buildings
contribute 76%
of greenhouse
gas emissions.
95% of emissions
over the next 30
years come
from existing
buildings.



10%

By 2050, 10% of
London jobs will
be green, but
the workforce is
not growing fast
enough to meet
the demand for
these roles.

Discover
opportunities

Resources

What is the Skyline Skills Hub?

Become a Leader for Diversity and Inclusion in Your Workforce

The built environment offers a range of accessible, rewarding and inclusive career opportunities with significant potential for growth. We encourage businesses to highlight these pathways to a broader audience. By tapping into a more diverse workforce, your business will find a diverse range of thought and skills needed to lead innovation and revenue.

Businesses can play a key role in showcasing role models, considering career changes, and supporting alternative entry routes such as apprenticeships, traineeships, and work placements. Together, we can build a more inclusive and dynamic future for the built environment.

Only 13% of the sector is made up of women, and 3.4% of construction managers are from ethnic minorities

Cathryn Greville, Head of Fairness, Inclusion and Respect at Supply Chain Sustainability School

The Supply Chain Sustainability School's recent UK Diversity Survey demonstrates the critical importance of quality data in addressing equity, diversity and inclusion issues across the built environment sector. Without relevant data, organisations simply cannot identify, understand and address the real issues they face in their businesses and supply chains, and they cannot track the success of any initiatives put in place to make the workplace more inclusive.



Adapting Roles and Skills for Green Building Innovations

In addition to existing skills gaps, the transition to sustainability is increasingly impacting certain roles that are becoming increasingly outdated, and will require upskilling or reskilling to meet the sustainability challenge:

Surveyors	-
Surveyors measure and map land, buildings, and construction sites, providing key data for exciting projects. Now, surveyors also train as retrofit coordinators, leading the charge in making homes and buildings greener. You'll play a crucial role in upgrading properties with eco-friendly tech, reducing carbon footprints, and shaping a sustainable future. This career blends innovation with environmental impact—perfect for anyone wanting to make a real difference.	
Electrical Engineering	+
Roofer	+
Architects	+
Plumbers	+

What is the Skyline Skills Hub?

Guide for parents, teachers and career advisers

An exciting commercial built environment career for young person!

The built environment is one of the largest and most significant sectors in the world. It impacts on our daily lives in so many ways, from the buildings we live and work in, to the systems that provide us with energy and water, to the transportation systems we use to get from A to B.

It is a vibrant and rewarding sector in which your young person can thrive and grow, with very competitive salaries, exceptional training and progression opportunities and the chance to change the world. The truth is there has never been a better time to join the industry!



Build The Way
[View more](#)



Green
Careers Hub
[View more](#)



Careers
Collective
[View more](#)



TLA
Education
[View more](#)

Case studies

What does best practice look like in business?

LSBU Green Skills Hub

The LSBU Green Skills Hub is an innovative project designed to provide training and education in green skills. The hub offers courses in areas such as retrofitting and renewable energy, helping to equip the next generation of workers with the skills they need for the green economy.

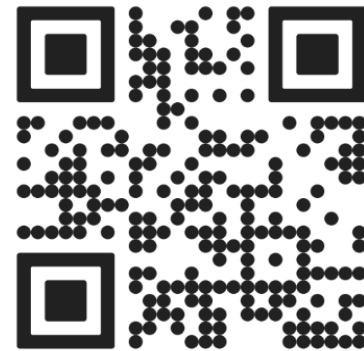
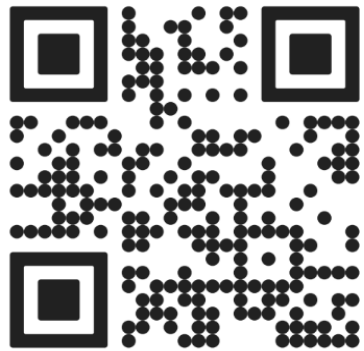
[View more](#)



Invitation to explore the Skyline Skills Hub

Visit the Hub website by using this link:

SkylineSkillsHub.co.uk



Let us know what you think

The Hub will be **continually reviewed and updated to reflect industry views and best practice - and your feedback will be reviewed** when we are next updating the Hub, to ensure that it remains a relevant, engaging and compelling resource to drive the green skills agenda.

Skyline Skills Hub



Fill in our feedback form:

Skyline Skills Hub



Discussion – Over to you!

Key questions:

*Are there any **key messages** which reflect your professional/lived experience that are **missing** from each section of the Hub?*

*Are there any **additional examples of existing best practice in green upskilling and talent attraction** that we should be showcasing in each section?*

*Would you be **willing to link to the Hub** on your company website?*

*Are there **any upcoming opportunities in your organisation to promote** the new Hub? e.g. **meetings, events and social media activity***

Coming up: Future Skyline Skills Commitment

Future Skyline Skills Commitment

Investing in the future of London's built environment workforce

The new Future Skyline Skills Commitment aims to encourage built environment employers to offer more employment and training opportunities for new entrants, including for young people aged 16-18+.

The Commitment will be self-monitored and will include three levels for businesses to opt into joining. The Skills for a Sustainable Skyline Taskforce is working at pace to encourage building clients and developers to give preferential supplier status to firms who sign up to the new commitment, in recognition of their work to recruit new entrants into the sector. The new 'Future Skyline Skills Commitment will launch in September 2025 and will be hosted on the Hub when it goes live.

The new Future Skyline Skills Commitment aims to encourage built environment employers to offer more employment and training opportunities for new entrants, including for young people aged 16-18+.

To apply, please register your interest at:

skillsforasustainableskyline@cityoflondon.gov.uk

Final thoughts



Thank you for supporting the Skyline Skills Hub.

Next Steps:

Thank you for sharing your thoughts today – we will reflect on today's insights when we are next reviewing and updating the Hub.

Please continue to share the Hub as widely as possible so that we can drive forward the green skills agenda – contact Chris.Oldham@cityoflondon.gov.uk to explore how we can collaborate to raise awareness of the Hub via your networks.

SkylineSkillsHub.co.uk

Tower of London

Sustainability in Heritage

Nigel Mee
Area General Manager

Simon Redfearn
ESG Director



- CBRE and HRP have been in partnership for 30 Years
- Mechanical Services – Expanding with Decarbonisation Strategies
- Partnership vision – Bringing the Tower in to the 21st Century

A photograph of the Tower of London, a historic stone fortress with four prominent towers, situated on the north bank of the River Thames. The river is in the foreground, and modern buildings are visible in the background under a blue sky with light clouds.

CBRE



HISTORIC ROYAL PALACES

A Brief History

- 1066 The Battle of Hastings
- 1078 The White Tower is completed
- Expanded in the 12th and 13th centuries to include the inner and outer wall and the Moat
- Served as a Royal Residence and Prison



The Village inside the City

- Post office
- Pub
- 102 residents on site

Assets

- 38 Boilers
- 21 LTHW systems
- 2 Cooling Towers
- 4 Chillers
- 27 AC split Systems
- 42 Water tanks
- 54 Calorifiers

“Bringing the Tower in to the 21st Century”

This vision statement was birthed in a monthly review, after finally connecting the two BMS systems on site together and joking that we have brought the Tower into the 19th Century.

How do we do this?

- Control – getting a BMS connection to every extremity of the campus and to every asset
- Decarbonisation Strategy – Creating a joint strategy that focuses on sustainability
- Implementation – finding solutions that do not interfere with the heritage of the site

Challenges

Historic England

- Accessibility
- Balancing preservation with modern needs

Electrical generation

- Incoming power from UKPN
- Inability to generate on site

Change of Hearts and Minds

- Sentiment and Tradition
- Financial constraints (Charity)

What is a Decarbonisation Strategy?

A decarbonization strategy is a plan to reduce or eliminate carbon emissions from all sources, with the ultimate goal of achieving net-zero emissions.

“Maximum Engineering Potential”

What are we doing at the Tower?

- Boiler Centralisation
- LTHW zoning
- IOT Sensor installs
- Air Source Heat Pumps
- Cooling tower and Chiller Removal

Tower of London

Sustainability in Heritage

Thank you

Nigel Mee
Area General Manager

Simon Redfearn
ESG Director

Sustainability Survey 2024 in partnership With Equans UK & Ireland

Our Sustainability Report 2024, has found there is widespread intent to meet the 2050 deadline for net zero, as 75% of organisations say they expect to reach this.

To download the report, visit
iwfm.org.uk/insight or scan
the QR code >



Upcoming courses

Environmental sustainability skills for facilities managers

This two-day course is intended to support Facilities Managers and Supervisors to understand their role within environmental sustainability and the impact it has on their team and department.

Upcoming course dates

16 – 17 June



Live virtual training



NEBOSH - National General Certificate in Occupational Health and Safety

The course provides the understanding of how establishing the competence required by any organisation to deliver its services is the foundation for being able to evidence the management of competence.

Upcoming course dates

12 June – 31 July

Exam date: 6 August



Live virtual training



Upcoming London events

Walk on the wild side: Veterans in FM networking evening
ZSL London Zoo

Tuesday 20 May, 6pm – 8.30pm

£20 + VAT



[Book here >](#)

Electric barge summer social with the Rising FMs
Paddington Central

Wednesday 2 July, 6pm – 10pm

£20 + VAT



[Book here >](#)

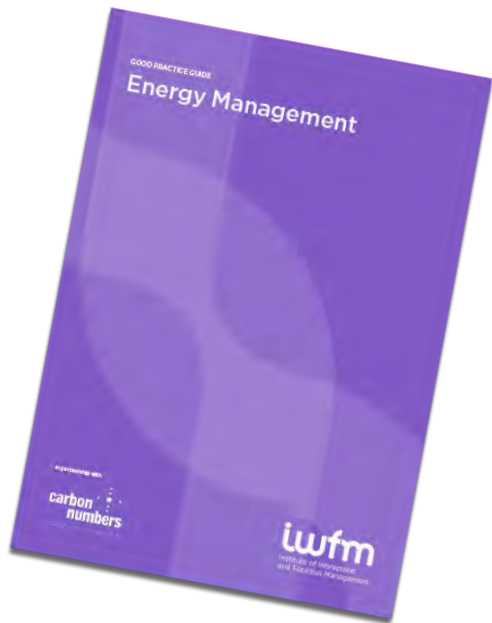
Upcoming webinars

Unlocking the power of professional growth with mentoring

Thursday 15 May, 12pm – 1pm



[Register here >](#)



Energy Management GPG in partnership with Carbon Numbers

Download at
iwfm.org.uk/insight or
scan the QR code to
download >



What to consider when developing a holistic net zero strategy



This guidance toolkit, developed in partnership with Inenco, explains the different phases of developing a holistic environmental sustainability strategy, the considerations and clear outcomes at each stage, and the common barriers you may experience.

Visit our website to download

iwfm.org.uk/insight

or

Scan the code >



New!

IWFM Market Outlook Report 2025



**FREE to IWFM members
£19.99 for non-members**

**To access the report, visit our website
iwfm.org.uk/insight
or
Scan the QR code**



Just launched!

The Tech Survival Guide

This training guide empowers professionals to confidently navigate the digital transformation of the workplace.

Perfect for professionals who feel overwhelmed by the pace of technological change and are looking for practical, digestible insights to enhance their tech proficiency.

20-minute bitesize e-learning episodes

- **Episode one:** Emerging and future technology
- **Episode two:** How to utilise data
- **Episode three:** Get to grips with workplace data standards

iwfm

Institute of Workplace
and Facilities Management

ACADEMY

Individual episodes

IWFM Member: £25

Non-Member: £30

Full guide

IWFM Member: £65

Non-Member £70

Find out more: iwfm.org.uk



Scan the QR code



Follow us on social media



LinkedIn

Group name: **IWFM Strategic Leaders Forum**

Scan the QR code to join the group



X

Handle: **@IWFM_SLF**

Scan the QR code to follow us



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STRATEGIC LEADERS
FORUM

Update your marketing preferences

- Certified and Fellow members are eligible to join the Strategic Leaders Forum.
- Make sure you're not missing valuable opportunities to connect, learn and lead by ensuring you have opted in to receive exclusive updates and event invitations.
- Tick 'Strategic Leaders Forum' under your Contact preferences or Scan the QR code and log into your IWFM account.



Membership IWFM for organisations Professional development Insight News

You're here > **Homepage** > **My membership** > Update details

My details **Contact preferences** **Employment details**

Community Groups

Please select below which Special Interest Groups (SIGs) and Networks you would like to opt-in to receive communications from. By opting into a SIG or Network, you will automatically be added to their forum group.

You are automatically allocated a Region upon joining IWFM. You will receive communications about the Region and be added to the Community groups forum. You are only able to belong to one Region at a time but you can change it anytime by selecting a different Region below.

<input checked="" type="checkbox"/> Catering and Hospitality	<input checked="" type="checkbox"/> Customer Experience
<input checked="" type="checkbox"/> Education	<input checked="" type="checkbox"/> People Development
<input checked="" type="checkbox"/> Procurement & Contract Management	<input checked="" type="checkbox"/> Retail
<input checked="" type="checkbox"/> Rising FMs Network	<input checked="" type="checkbox"/> Risk & Business Continuity Management
<input checked="" type="checkbox"/> Strategic Leaders Forum	<input checked="" type="checkbox"/> Sustainability
<input checked="" type="checkbox"/> Technology	<input checked="" type="checkbox"/> Veterans in FM Network
<input checked="" type="checkbox"/> Women in FM Network	<input checked="" type="checkbox"/> Workspace

CPD numbers

If you have attended in person, please use this code:

8997565

If you have attended online, please use this code:

3558663

info@iwfm.org.uk
iwfm.org.uk



STRATEGIC LEADERS
FORUM