

Learn with the best

Upskill with IWFM Academy – the top training provider in workplace and facilities management for individuals and employers

As we celebrate **30 years of advancing our profession**, we are pleased to introduce four new courses to our comprehensive training portfolio which supports professional development in workplace and facilities management. Our courses, which cover a wide variety of key subject matters and are delivered in an FM context, empower professionals with the skills and knowledge they need to progress and stay on top of crucial industry changes and new legislation.

NEW

IWFM Academy short course

Environmental sustainability skills for facilities workers

The course is ideal for increasing environmental and sustainability knowledge across workplace and facilities management teams.

Upon completion of this course, you will understand:

- the main environmental and economic risks and opportunities
- compliance obligations and business drivers for change
- the main potential impacts on environment and sustainability
- how to improve environmental performance.

1 day

Live Virtual Training

Approved training partner of IEMA

NEW

IWFM Academy short course

Environmental sustainability skills for facilities managers

This course is intended to support facilities managers and supervisors to understand their role within environmental sustainability and the impact it has on their team and department.

Upon completion of this course, you will be able to:

- apply knowledge and understanding to improve performance
- demonstrate the importance of implementing resource efficiency
- apply knowledge of environmental sustainability across the value chain.

2 days

Live Virtual Training

Approved training partner of IEMA

NEW

IWFM Academy short course

Pathways to net zero for facilities managers

The IEMA pathways to net zero course gives clear, consistent guidance on best practice in response to the climate crisis. The course aims to provide FMs with a strategic and operational overview of environmental sustainability as it affects their specific industry and work area.

Upon completion of this course, you will understand:

- the importance of net zero
- ways to respond to net zero
- greenhouse gas accounting – a primer
- carbon neutrality
- net zero methodologies
- how to develop a decarbonisation plan
- net zero across the value chain
- how to communicate net zero.

2 days

Live Virtual Training

Approved training partner of IEMA

NEW

IWFM Academy short course

Building Safety Act: what FMs need to know and do

Our new intensive one-day course is designed to give FMs the essential, practical information they need to understand and comply with changes brought in by the Building Safety Act 2022 and related legislation.

Upon completion of this course, you will understand:

- the background and scope of the Building Safety Act
- in-occupation: new regime requirements, safety management systems
- in-occupation: competence, capability and fire safety management
- part 3: management of building works.

1 day

Live Virtual Training

2024 dates now available to book on all courses!

We create bespoke courses for employers to offer in house. All our face-to-face and live virtual courses can be individually tailored to your needs so you can develop your teams and grow together.



Get in touch to find out more.

Email us at academy@iwfm.org.uk or call +44 (0) 1279 712 631

Scan and book!



IWFM Academy short course

Introduction to facilities management

Everything you need to know about workplace and facilities management as a new career path.

Upon completion of this course, you will understand:

- the role of facilities management
- the IWFM Professional Standards
- finance
- risk management
- relationship understanding
- compliance.



3 days



Face-to-Face



Online



Live Virtual Training

Study time is equivalent to 21 CPD hours.
Online delivery is 6 CPD hours.

IWFM Academy short course

Effective facilities management professional

Ideal for junior facilities managers wanting to find out how to create and sustain effective operations.

Upon completion of this course, you will understand:

- the role of a senior facilities professional
- how to manage facilities operations at a senior level
- sustainability
- change management techniques.



3 days



Face-to-Face



Live Virtual Training

Study time is equivalent to 21 CPD hours.
Online delivery is 6 CPD hours.

IWFM Academy short course

Effective property management

Understand how to manage and maintain your property portfolio with an effective property strategy.

Upon completion of this course, you will understand:

- property strategy
- leases and ownership
- finance
- asset registers
- relocating.



2 days



Face-to-Face



Live Virtual Training

Study time is equivalent to 14 CPD hours.

IWFM Academy short course

Operational space planning

This course will provide you with a better understanding of how to optimise the use of space in your buildings to save money, improve customer experience, improve well-being and increase efficiency.

Upon completion of this course, you will understand:

- introduction to space planning
- space management and types of spaces
- space allocation and requirements
- alternative methods
- space change management.



2 days



Face-to-Face



Live Virtual Training

Study time is equivalent to 14 CPD hours.

IWFM Academy short course

Managing building services

This course will teach you how to reduce risk and improve the management of building services.

Upon completion of this course, you will understand:

- building services and maintenance
- utility management
- building control requirements (bsm)
- compliance requirements and risk management.



2 days



Face-to-Face



Live Virtual Training

Study time is equivalent to 14 CPD hours.

IWFM Academy short course

Contract management: commercial models

Enhance your commercial skills and learn to maximise value – financial and functional – from your contracts.

Upon completion of this course, you will understand:

- elements of a contract
- governance and corporate support for contract management
- how to develop your commercial skills
- continuous improvement in performance
- collaboration, behaviours and relationships
- management information and benchmarking.



2 days



Face-to-Face



Live Virtual Training

Study time is equivalent to 14 CPD hours.

IWFM Academy short course

FM strategic sourcing: ISO41012

Responsible for procuring facilities goods and services? This course is for you. It looks at how you can strategically align service delivery models through contract design and contract development that achieves the best strategic fit for the delivery of services.

Upon completion of this course, you will understand:

- procurement strategy
- the full sourcing process
- contract management
- goods and services
- service delivery costs and factors.



2 days



Face-to-Face



Live Virtual Training

Study time is equivalent to 14 CPD hours.

IWFM Academy short course

IOSH managing safely

This course will get you up to speed on the practical actions you need to take to handle health and safety within your team.

Upon completion of this course, you will understand:

- employer and employee responsibilities
- risk management
- compliance requirements
- hazard identification
- ways to measure performance.



3 days



Face-to-Face



Live Virtual Training

Study time is equivalent to 21 CPD hours.

IWFM Academy short course

Facilities management strategy

Find out how your business strategy impacts facilities services and understand how to evaluate and improve it.

Upon completion of this course, you will understand:

- the impact on facilities services
- a range of business strategy development approaches
- evaluation and review techniques
- effective communication.



2 days



Face-to-Face



Live Virtual Training

Study time is equivalent to 14 CPD hours.