



ACADEMY

FUTURE-PROOF YOUR SKILLS

Our courses will be delivered via two primary methods: engaging live virtual training using the latest technology or online learning, which allows you to study at your own pace, anytime, anywhere.

We also create bespoke courses for employers to offer in house. All of our live virtual courses can be individually tailored to your needs so you can develop your teams and grow together. Get in touch to find out more.

- Core skills
- Business continuity and compliance
- Property and building services management
- Leadership and management
- Procurement and contract management
- Overview courses
- Quality management and customer service
- Strategy and innovation
- Workplace

Introduction to financial modelling Online	Managing workload Online
Grammar and effective writing Online	Presenting numerical data Online
Communication for professional success Online	Building personal resilience for professional success Online
Presentation skills Online	Building effective business relationships In house
IOSH managing safely 24-26 February 2021 Live Virtual Training	IOSH working safely 23 April 2021 Live Virtual Training
Managing security and protecting your assets In house	Mental health first aid In house
Managing building services 27-28 January 2021 Live Virtual Training	Operational space planning 25-26 March 2021 Live Virtual Training
Effective property management 7-8 April 2021 Live Virtual Training	Managing building services 10-11 May 2021 Live Virtual Training
Managing building services 21-22 June 2021 Live Virtual Training	Effective property management 12-13 July 2021 Live Virtual Training

Introduction to team leading 10 February 2021 Live Virtual Training	Leadership and management In house	Managing flexible and remote teams In house	Professional skills for career success In house
Time management, delegation and organising skills In house	"I found the whole course useful; it was great to get an insight into the role." Course: An introduction to FM	Contract management: commercial models, KPIs and SLAs 1-2 March 2021 Live Virtual Training	FM strategic sourcing: ISO41012 5-6 May 2021 Live Virtual Training
Contract management: commercial models, KPIs and SLAs 19-20 May 2021 Live Virtual Training	Contract management: commercial models, KPIs and SLAs 10-11 June 2021 Live Virtual Training	FM strategic sourcing: ISO41012 5-6 July 2021 Live Virtual Training	Contract management: commercial models, KPIs and SLAs 7-8 July 2021 Live Virtual Training
Black belt negotiation In house	Successful outsourcing through collaboration In house	An introduction to facilities management 20-22 January 2021 Live Virtual Training	Effective FM professional 27-29 January 2021 Live Virtual Training
An introduction to facilities management 10-12 March 2021 Live Virtual Training	An introduction to facilities management 24-26 May 2021 Live Virtual Training	Effective FM professional 14-16 July 2021 Live Virtual Training	An introduction to facilities management 21-23 July 2021 Live Virtual Training
Effective FM professional Online	Introduction to facilities management Online	"Lots to reflect on how I can improve my performance and how to be more efficient." Course: The effective FM professional	Digital technology in workplace In house
Improving the customer experience In house	Making better workplace decisions using data In house	Maximising value from your FM data to encourage lean principles In house	Facilities management strategy 21-22 April 2021 Live Virtual Training
Innovation Online	Behavioural insights into workplace In house	Innovation in FM In house	"The average rating of our Live Virtual Training courses is 4.7 out of 5" ★★★★★
Essentials of workplace 16-17 March & 29 April 2021 Live Virtual Training	Creating better workspaces In house	Selling your workplace vision 18 March 2021 Live Virtual Training	Leading successful workplace change 19 March 2021 Live Virtual Training

Ready to book? Email academy@iwfm.org.uk or call +44 (0) 1279 712 631

To find out more, go to iwfm.org.uk/professional-development